

FREQUENTLY ASKED QUESTIONS

RECEIVERSHIP

Q: What is a Receivership?

A: When it is determined that an insurance company may not be able to pay its creditors in full, a court will order the company into receivership and appoint the Commissioner of Insurance of Texas as Receiver and the Receiver designates a Special Deputy Receiver (“SDR”). The Receiver and SDR are charged with the protection of the policyholders. The Receiver and SDR’s actions are dictated by the court and certain laws and regulations of the state. The SDR will work to rehabilitate the company.

Q: Who is the Special Deputy Receiver (“SDR”)?

A: Resolution Oversight Corporation has been appointed by the Commissioner of Insurance of Texas as the Special Deputy Receiver (SDR) of Calanthe. The SDR, with the Court’s supervision, will be responsible for administration of the Receivership.

Q: Why isn’t Calanthe in bankruptcy?

A: Insurance is a state regulated industry, and insurance companies are not permitted to file for bankruptcy.

Q: When did Calanthe go into receivership?

A: Calanthe was placed into receivership on May 31, 2018. All policies remain in force and you must continue to pay premiums unless your policy is fully paid up. All actions against Calanthe are permanently stayed by the terms of the permanent injunction that is a part of the rehabilitation order. You may review all pleadings filed in this court proceedings on this website at: www.calanthereceivership.com .

Q: Is my policy still in force?

A: Yes, your policy is in force and you need to continue to pay your premiums to keep it in force.

Q: Do I still have to pay my premiums?

A: Yes, you need to continue to pay your premiums to keep your policy in force. Your premiums are your endowment payments.

Q: My policy is fully paid up. Do I still have coverage?

A: Yes, your policy continues in effect, but we must be able to contact you. Please let the SDR know your address and phone number.

Q: What do I need to do now that Calanthe is in receivership?

A: The best thing you can do is to make sure that the SDR has your current address and phone number. If you move, you must contact the SDR or the Calanthe Office to inform us of your new address or phone number. It is very important that you let the Special Deputy Receiver know how to contact you. Please send an email to: rpinson@rocsdr.com.

Please provide your name, address, phone number and, if you have it, the policy number. Please also include the name, address and phone number of your Worthy Counsellor.

If you do not have access to email, you may send a letter with the requested information to:

Grand Court Order of Calanthe
P.O. Box 8413
Houston, TX 77228-8413

You may also call: (713) 659-7736 to provide the information. The quickest way to get a response is to send an email. It is important for us to be able to contact you about your policy.

Q: What if you are a creditor of Calanthe?

A: There is an automatic stay that applies to actions against Calanthe. This stay prevents any litigation or collection actions except in accordance with the receivership orders. Please send an email stating the nature of your claim to rpinson@rocsdr.com. Please also provide your contact information so we can provide information on filing a claim with the Calanthe estate.

Q: What do I need to do if I am a Worthy Counsellor?

A: Please contact our office so that we can help make sure your members are kept up to date with any changes to the payee, methods for reporting claims, and location of policy holders or beneficiaries. Your cooperation will be very important to the successful continuation of coverage for your members. Please send an email to rpinson@rocsdr.com and provide your address, phone number and email information. Also, please let us know if any of your members have any address changes.

With your July Endowment Report, you will be receiving a missing address report on any members of your court with missing address information. Please fill out this information and mail it back with your premium payments. You must still collect your endowment payments and send them to Calanthe to keep your members' policies in force.

Q: What about the Grand Calanthe Fraternal Organization?

A: Membership dues are being collected solely for the benefit of the Fraternal Organization. Your Grand Worthy Counsellor, Ms. Laurice Brown, and your Grand Secretary-Treasurer, Ms. Rita Baldwin, have been working very hard to make sure that this worthy fraternal society can continue to make its meaningful contributions and continue its 120 year history. Please feel free to contact Ms. Rita Baldwin at (281) 216-8958.

Q: Is the Biennial Session still being held?

A: Yes, you should have received registration information for Calanthe's 60th Biennial Session, July 26 - July 28 in Houston, Texas. Please contact Ms. Baldwin at (281) 216-8958 for further information.

Q: How do I contact someone at Calanthe?

A: If you have a question about your policy or payment of your premium, contact the SDR, the Grand Worthy Counsellor or Grand Secretary-Treasurer at (713) 659-7736. You can also send an email to rpinon@rocsdr.com Please make sure you leave your name, address, phone and policy number (if you have it.)

Q: How do I keep up with the status of the receivership?

A: All pleadings filed in the Calanthe estate, as well as relevant notices, will be posted on the website www.calanthereceivership.com .

Please save this web address and return to it frequently as it will be frequently updated. The SDR will post important notices about your policy and benefits and any changes in payments or address.

Q: How do I receive notice of the actions taken by the SDR and the orders of the court?

A: All pleadings will be posted on this website so you can view them whenever you would like. If you have an email address that allows you to receive emails with very large attachments, you may request to be added to the delivery list for the pleadings filed by the SDR by sending an email to jmeiners@riewelaw.com and requesting to be added to the certificate of service.

Further, the SDR will be providing oral status conferences to the court regarding the status of Calanthe on a quarterly basis. The report provided to the court for each status conference will be posted on the Status Conference link at www.calanthereceivership.com.